



VALIDA

QUALITY POILCY

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VALIDA aims to promote and encourage awareness, environmental responsibility, and the continuous improvement of management practices within industry, commerce, and the public domain. We recognize the importance of impartiality in conducting our management system activities, managing conflicts of interest, and ensuring the objectivity of all related processes.

We strive to achieve our aims as a major internationally accredited body and acknowledge that effective management of our customers, our staff, our processes, and our business results is essential to sound business practice. This commitment forms a fundamental and integral part of our business strategy.

We will achieve this by: -

- Delivering a professional service that adds value to our customers' businesses and meets their expectations.
- Applying sound principles through competent and qualified staff.
- Caring for, supporting, and valuing our personnel.
- Briefing and training our staff to conduct audits that meet the expectations of our customers, supervisory bodies, and the standards we uphold.
- Maintaining open communication with organizations and the public regarding services we provide.
- Continually improving services, we offer.
- Applying sound business principles to manage the VALIDA and ensure a return on our shareholders' investment.
- Communicating this policy to our staff, customers, and interested parties.

Originator	Approved by
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